



MAYER • BROWN

**Does Your Outsourcing Strategy Give You the Resiliency to Thrive in a
Down Economy?**

Webinar Program

**Wednesday, May 6, 2009
8:30 a.m. – 10:00 a.m. (EDT)**

Agenda:

"Positioning Your Company for Future Growth with a Flexible Back Office"
Archstone Consulting

- What is the right service delivery model for your company?
- How are companies deploying outsourcing programs as more than just a cost reduction tool, and improving overall operations through:
 - ✓ Reducing operating costs and capital expenditures
 - ✓ Improving operational flexibility
 - ✓ Improving process quality and maturity
- How to balance the benefits and risks

"Ensuring Flexibility through Effective Outsourcing Contracting"
Mayer Brown LLP

- Contracting strategies that capture value while preserving flexibility
- Multi-sourcing to spread risk and increase sourcing competition
- Re-negotiation and re-sourcing strategies to improve what you already have

Questions and Discussion