

Outsourcing Business-Critical Operations in 2024

A CHANGING WORLD

AGENDA | JUNE 25, 2024

1:00 – 1:15 P.M.	REGISTRATION
1:15 – 1:20 P.M. (5 mins)	WELCOME REMARKS
1:20 – 1:50 P.M. (30 mins)	SOURCING INDUSTRY TRENDS Stanton Jones, ISG
1:50 – 2:20 P.M. (30 mins)	EVOLUTION OF OUTSOURCING Clay Calhoun, John Crews and Megan Walling, ISG
2:20 – 2:50 P.M. (30 mins)	CURRENT CRITICAL ISSUES IN OUTSOURCING DEALS Brad Peterson, Mayer Brown
2:50 – 3:10 P.M. (20 mins)	NETWORKING BREAK
3:10 – 3:40 P.M. (30 mins)	HOW TO HANDLE AI IN OUTSOURCING CONTRACTS? Rohith George, Mayer Brown
3:40 – 4:25 P.M. (45 mins)	LESSONS LEARNED PANEL
4:25 – 4:30 P.M. (5 mins)	CLOSING REMARKS
4:30 – 6:00 P.M.	NETWORKING RECEPTION