

Artificial intelligence (AI)—the combination of computer science and data to solve problems, including through the use of algorithms that attempt to make predictions or classifications based on input data—is booming. Al tools like ChatGPT and DALL-E have <u>captured the public consciousness</u>, <sup>1</sup> and the world's largest technology companies, including <u>Google</u>, <sup>2</sup> <u>Microsoft</u>, <sup>3</sup> and <u>Amazon</u>, <sup>4</sup> have announced significant investments in AI technology. Because the AI technology marketplace is dynamic and rapidly evolving, so too are the relevant legal terms for deals involving AI. In this article, we discuss several high-value terms chemical companies should carefully consider and address in a deal that involves AI.

## The Need for New or Different Terms in Chemical Industry AI Deals

Existing technology-related deal terms and traditional considerations in deals are often inadequate for Al. Chemical companies might expect existing agreements (including procurement contracts with major technology providers like Microsoft, Google, and Amazon) to be sufficient to cover use of Al. Similarly, a chemical company (like other enterprise users of Al) might assume that existing contract templates and negotiation playbooks can be "tweaked" to cover Al-specific deal points. Yet, technology providers may (and often do) introduce new contractual terms for Al technology, including through links to online terms or a registration process requiring chemical companies to consent to separate legal terms in order to use Al products. It is also possible (though in our experience, less common) for a technology provider to insist that a contract for Al be entirely separate from the existing enterprise deal.

The use of AI technology by chemical companies requires lawyers and other contracting specialists, together with IT and business leaders, to revisit, and in many cases, reimagine existing terms across the full spectrum of relevant contracts, ranging from procurement agreements and data licenses to sales contracts. Below are several examples of the terms and conditions governing the provision and use of AI that a chemical company should consider and address to mitigate the risks attendant to AI technology.

## Rights to Al Input, Training Data, Al Model Improvements

The concepts of AI input (including prompts), training data, and model improvements—or the data processed in the AI tool and results of this processing, and the related allocation of IP and other rights—are similar to the traditional constructs of "customer data", "usage data", and "foreground IP" (as distinguished from "background" or pre-existing IP) but *transformed* in an AI context. In both cases, a chemical company needs to have a clear understanding of the contractual terms that govern the use of data provided to the AI tool by the company's employees and other end users, or otherwise collected or processed by the AI tool. In an AI deal, however, the inputs into an AI tool, and the data training the AI model in such tool, may continuously refine and improve the model and thereby become inextricably linked. For that reason, the issues of confidentiality, data rights and restrictions, and IP rights (in both data and improved AI models) are more complex and interrelated.

A chemical company seeking to use an AI product needs to perform the analysis and associated risk assessment of these terms on a product-by-product and use-case-by-use-case basis, identifying any inconsistencies and ambiguities in the proposed approach given the AI technology and relevant use case,

and considering the value, risks, and restrictions associated with each category of data and technology. Any negotiated changes to the terms impacting these constructs should be traced through the agreement, such that, for example, by obtaining IP rights in a particular AI model improvement, a chemical company does not lose protection of the warranties that otherwise apply to the AI tool, or, conversely, by foregoing ownership rights in an improvement to the AI model, a chemical company does not also grant broader-than-intended rights to the corresponding AI input (which may include proprietary R&D data). If a chemical company is not able to secure appropriate contractual protections in a given area relative to the anticipated use cases, lawyers, IT and business leaders may, through collaboration, identify operational mitigation measures. If these measures are insufficient, any remaining concerns may require narrowly tailored adjustments to the underlying use case, such as limiting the chemical company's data sets that are exposed to the AI tool.

#### **Rights to Al Output**

The allocation of rights to the output of AI models raises issues closely linked to those discussed above for AI input, training data, and model improvements. Chemical companies' contractual rights to AI output are often limited or, worse, ambiguous (which is particularly problematic given the uncertainty of IP protection that may accrue to the AI output under existing IP laws). The starting point should be to resolve any ambiguity on this important point and consider whether the express allocation of the ownership or use rights and any corresponding limitations are appropriate for the relevant use case.

There is also a risk of third-party challenges to the rights that a chemical company negotiates with respect to AI output, in part because AI output is often based on or derived from vast data sets obtained from a variety of sources (including publicly available data or data of other users of the AI tool) and, therefore, subject to a variety of use restrictions. To assess the risk of these potential claims, a chemical company would need to conduct relatively extensive due diligence on relevant AI technology, such as: (1) the manner in which the applicable AI model was trained by the technology provider; (2) the data absorbed by the trained AI model; (3) the sources of such data; and (4) the confidential nature of such data and other restrictions on its use. From the chemical company's perspective, it is important that these diligence disclosures be properly reflected in the relevant contract as representations, warranties, and covenants, including in connection with a non-infringement warranty described in more detail below.

# The Al Non-Infringement Warranty

Based on extensive IP challenges and related ongoing litigation, the non-infringement warranty is a key and often difficult issue in a deal involving AI, with coverage of AI models and their improvements, and AI output at the top of the list of concerns, together with the allocation of responsibilities for defense and indemnification of infringement claims. Chemical companies should seek to negotiate targeted provisions to address this important topic, with a particular focus on potential claims by third parties relating to the use of their content or other data to train the model, or the AI model or its improvement. Thorough due diligence (including the questions described above) or, if and when available, trustworthy third-party

certifications of compliance with third-party consents, licenses, and other restrictions in the use of training data and other pertinent aspects of development and monitoring of the underlying model, will also help chemical companies assess the likelihood of adverse claims. In addition to these measures, given the current landscape of IP challenges and related litigation, when using AI technology, chemical companies should consider supplementing any contractual protections relating to AI output with infringement searches (mirroring any existing processes for IP reviews in connection with creation and use of new data or materials), and potentially corresponding allocation of costs of these searches with the technology provider.

## The AI Performance Warranty

In an AI context, an ordinary performance warranty that the AI tool complies with documentation may present a major challenge for a chemical company because: (1) some AI models, by their nature, are constantly evolving based on continuous training; and (2) the requirements for an AI solution may be grounded in one or more of the existing frameworks and standards, such as those based on the concepts of Responsible AI,<sup>5</sup> or other industry-wide standards and governance processes that a chemical company may adopt for AI technology.

Rather than relying on existing documentation, lawyers should collaborate with the relevant IT and business stakeholders to identify a clear list of parameters by which the chemical company and the technology provider will measure whether the AI tool or technology meets a contractual standard. To do so, a chemical company may consider setting a quantitative target or functional requirement for the AI tool or the output that it generates. For example, performance warranties can be based on availability (uptime) or predictive power of the AI tool, a specified percentage in the accuracy, precision, or consistency of the answers, or an increased speed of response to customer questions. With respect to accuracy and precision of AI output in particular, while a performance warranty is helpful, it may be prudent for a chemical company to implement a separate verification process or supplement the AI tool with a separate accuracy-checking solution. As a chemical company establishes and advances the AI governance efforts, including by implementing the requirements of trusted AI legal frameworks, AI agreements should take into account developed standards and policies.

## Trusted AI Legal Frameworks and Compliance With Laws

The simplicity of an ordinary course of compliance with laws representation and its related indemnity belies the complexity of regulatory changes in a growing number of jurisdictions both based on Alspecific laws and existing laws that apply to the chemical industry. Key among the Al-specific laws are trusted Al legal frameworks emerging in the leading proposed regulations in the European Union (including the Al Act<sup>6</sup>), as well as the United States (for example, the White House's <u>Blueprint for an Al Bill of Rights</u><sup>7</sup> and the National Institute of Standards and Technology's (NIST's) <u>Artificial Intelligence Risk Management Framework (Al RMF 1.0)</u><sup>8</sup>) and other countries (such as the United Kingdom Information Commissioner's Office <u>Guidance on Al and Data Protection</u><sup>9</sup> and China's <u>Draft Measures for the</u>

Management of Generative Artificial Intelligence Services 10). Perhaps surprising in their consistency, these emerging frameworks tend to be modeled after the European Union's AI Act, contemplating a risk-based approach for regulating AI across industries, with compliance requirements driven largely by categorization of each AI use case into one of four established categories—prohibited, high-risk, mediumrisk, or low-risk—with high-risk use cases triggering the most extensive reviews and safeguards.

Beyond the AI-specific laws and legal frameworks, the principles remain that: (1) responsibility for compliance with laws should be allocated to the party that is in the best position to control the relevant area and defend the claim; and (2) the use of AI or dependence on a third-party AI provider to satisfy legal requirements does not change these underlying legal requirements. But for a variety of reasons (key among them uncertainty and relative leverage of the parties), contractual solutions to the allocation of responsibility for compliance with laws in the AI space vary significantly and must be considered on a case-by-case basis. It would not be surprising if, in the near future, contractual responsibility for compliance with AI laws was carved out and addressed separately from the "general" compliance with laws warranty (similar to the approach to data protection laws), in part based on the need to address regulatory requirements with specificity in the contract, and to supplement them with ongoing operational reviews that may be more extensive than what has been "operationalized" in connection with data protection laws.

#### Conclusion

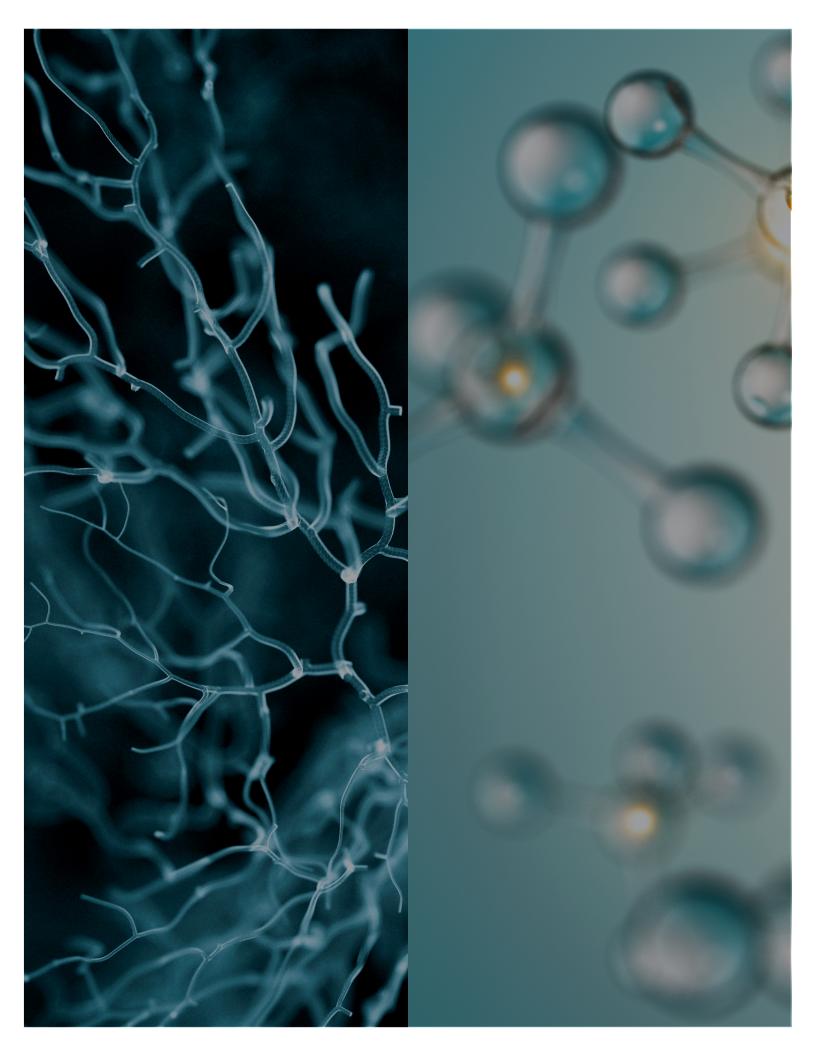
As chemical companies consider and evaluate AI tools, lawyers have a unique opportunity to advise on and collaborate with IT and business leaders in the evaluation of the impact of AI on the business, and to help develop plans for the use of AI in the chemical industry that include both proper contractual and operational safeguards. By considering the deal terms identified in this article, chemical companies may be able to better position themselves to realize the value of AI technology, while identifying and mitigating relevant risks.

#### **Endnotes**

- <sup>1</sup> Kevin Roose, The Brilliance and Weirdness of ChatGPT, N.Y. Times, December 5, 2022, at https://www.nytimes.com/2022/12/05/technology/chatgpt-ai-twitter.html.
- <sup>2</sup> Nico Grant and Cade Metz, Google Releases Bard, Its Competitor in the Race to Create A.I. Chatbots, N.Y. Times, March 21, 2023, at https://www.nytimes.com/2023/03/21/technology/google-bard-chatbot.html.
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- <sup>5</sup> Ayesha Gulley, Why We Need to Care About Responsible AI in the Age of the Algorithm, World Economic Forum (March 22, 2023), https://www.weforum.org/agenda/2023/03/why-businesses-should-commit-to-responsible-ai/.
- <sup>6</sup> Draft of the European Commission's proposed AI Act (May 11, 2023) at <a href="https://www.europarl.europa.eu/news/en/press-">https://www.europarl.europa.eu/news/en/press-</a> room/20230505IPR84904/ai-act-a-step-closer-to-the-first-rules-on-artificial-intelligence.
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- <sup>9</sup> Guidance on AI and Data Protection, Information Commissioner's Office (March 15, 2023) at https://ico.org.uk/for-organisations/ukgdpr-guidance-and-resources/artificial-intelligence/guidance-on-ai-and-data-protection/.
- <sup>10</sup> Measures for the Management of Generative Artificial Intelligence Services (Draft for Comment), Cyberspace Administration of China (April 12, 2023) at https://digichina.stanford.edu/work/translation-measures-for-the-management-of-generative-artificialintelligence-services-draft-for-comment-april-2023/.

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