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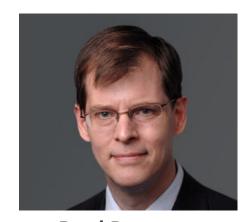
Key Legal Issues in Data Strategy



Speakers



Daniel Masur
Partner – Washington DC



Brad Peterson Partner - Chicago

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Overview

- Larger volumes of data and better analytical tools are increasing business interest in new ways to use data
- Data strategy involves critical legal risks as you:
 - Use data that you create and/or collect
 - Use data licensed to you
 - Use cloud, robotic process automation (RPA), artificial intelligence (AI) and other digital age tools to process data
 - Monetize data through licensing and partnering
- You can reduce legal risk by understanding and addressing the risks associated with your data strategy



Traditional Focus of Data Strategy

Collect

- Devices
- Customers
- Suppliers
- Employees
- Investigation

Organize

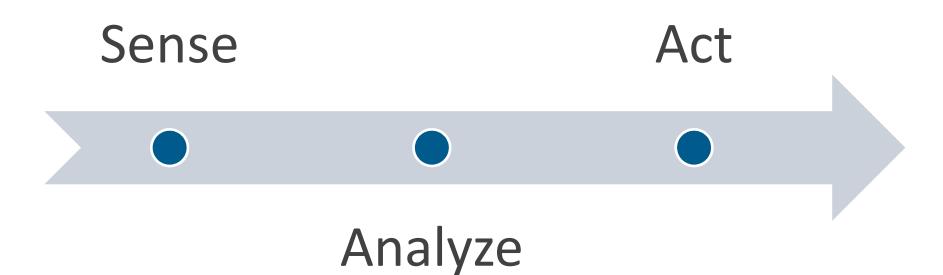
- Identify
- Store
- Package
- Integrate

Govern

- Policies
- Compliance
- Security
- Destruction

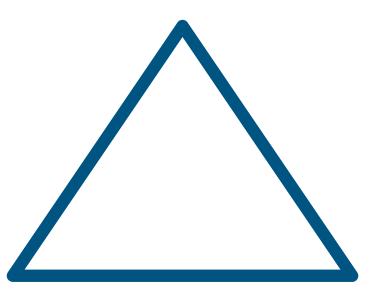
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The Emerging Value Chain: Real-time Reaction



Iron Triangle of Data Strategy

Performance

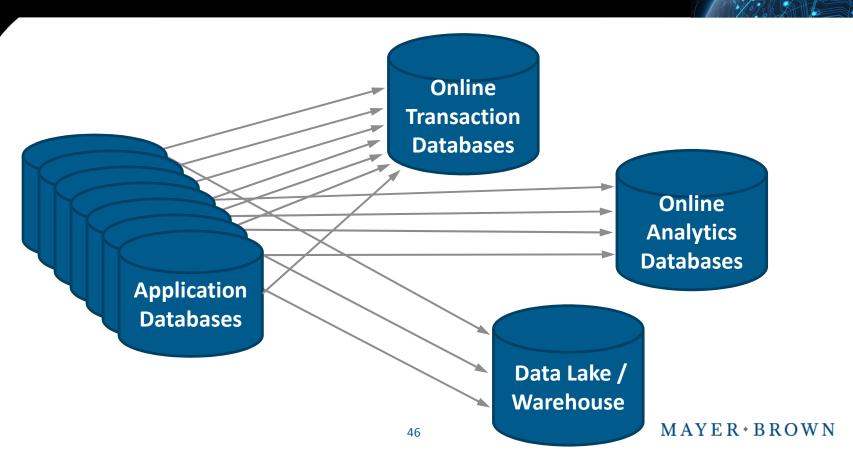


Capability

Cost

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Structuring Data for Performance and Analytics





Compliance Risks

- Information Governance
- Data Privacy
- Data Security
- Cross-border Data Transfer
- Anti-Discrimination laws



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Contract Risks

- Data has little protection under intellectual property laws
- Thus, strong contract rights are critical for preserving exclusive rights or competitive advantage
- Contracts with outsourcers, cloud providers and others who help to run your company may leak data rights
- Many contracts include stealthy out-licenses, such as:
 - "we may use data that you provide to use to improve our services and for other business purposes"
 - "you agree to provide us copies of any data that you possess regarding ..."



How These Issues are Changing

- Data flows are becoming harder to map
- Data integration is becoming more complex and failure-prone
- Technology often overcomes barriers designed for compliance
- Regulation is increasing
- Others increasingly want access to your data
- Contracting for outcomes is becoming more difficult





Data Licenses are Surprisingly Common

- Contracts with data aggregators or resellers
- Customer contracts
- Supply agreements where data accompanies products
- Strategic alliance and joint venture agreements
- Research and development agreements



Additional Key Risks in Using Licensed Data

- Data provenance is easy to lose
- Data is hard to trace in systems
- Derived data and metadata are grey zones
- Data scientists are trained to find data and use it, not to find data licenses and comply with them
- Data licensors are often more sophisticated than data licensees

Top 10 Issues in Data Licenses

- 1. Scope
- 2 Users
- 3. Purpose
- 4. Term and Termination
- 5. Retention

- 6 Restrictions
- Confidentiality, Privacy and Security
- 8 Quality
- 9. Rights
- 10 Liability



Additional Key Data Risks with Digital Age Tools on Your Network

- Inability to extract derived data, metadata, and "learning" from the tool
- Lack of commitment by tool provider to maintaining the tool
- Exceeding your rights in the data by using the tool
- Information governance risks, including:
 - Inability to preserve, produce and timely destroy data stored in the tools
 - Tool being used by counterparties to demonstrate your knowledge
- Inadequate controls over use of tool or output data



Additional Key Data Risks with Digital Age Tools Delivered through the Cloud

- Digital services not complying with laws applicable to you
- Digital services not complying with your obligations to your data sources
- Data security breaches by tool provider
- Losing value by granting licenses or ownership
- Tool provider "learning" from your data or activity on the tool
- Your data auctioned in provider's bankruptcy





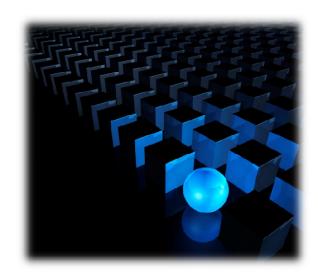
Legal Due Diligence Before Licensing Data

- Do any laws limit or prohibit the intended license?
- Would selling this data subject you to laws governing certain data providers, such as the Fair Credit Reporting Act?
- Do you have the rights that you need from your data sources?
- Do you need the right to be able to destroy the data?
- Are you able to manage a data business?



Additional Legal Risks from Licensing Data

- Breach by licensees of your promises to your data sources
- Breach of the data license.
- Deliver more data than you intended to deliver
- Confidentiality, privacy or data security breaches by licensees
- Your data auctioned in licensee's bankruptcy



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Reasons for a Large Company to Partner in a Data Business

- Partnering with a fintech, insurtech, edtech, proptech, medtech or other similar startup to:
 - Leverage its access to private capital, access to talent, or technology
 - Share on an equity basis in the value created
- Partnering with an established technology company to develop useful new commercial products
- Partnering with competitors to create a type of "industry utility" to leverage technologies and data that benefit from industry scale, such as:
 - Distributed ledgers
 - Responses to threats from outside the industry

Possible Partnering Deal Structures

- Services arrangements ("powered by")
- Alliance
- Joint venture
- Investment
- In-house accelerator
- Acquisition or in-house start-up



Additional Legal Risks

- Risks of collaborations generally
- Giving up your source of value in the pilot phase or otherwise losing the "race to learn"
- Giving up not only data access but also domain knowledge
- Exclusive relationships that limit your agility
- Responsibility for partner's violation of laws
- Responsibility for partner's breaches of your promises to data sources





Today's Data Strategy Requires New Legal Advice

- The data team is not inclined on its own to the optimal legal result
- The efforts to monetize data or data-enabled services are turning data strategy from a back-office technical function to a mission-critical driver of legally complex transactions and customer experience



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Steps to Take

- 1. Be part of the data strategy team
- 2. Know your legal and contractual obligations
- 3. Learn your data flows and anticipate future strategies/uses
- 4. Gain consents and licenses as needed for future intended uses
- 5. Understand the legal and contractual risks and address them proactively
- 6. Bolster compliance measures for future growth
- 7. Review and update information governance and records retention
- 8. Treat data integration and analysis contracts, deals and ventures as high-risk and strategic

